

4 May 2020

Dear parents and carers,

We have taken the unusual step of writing to you directly in order to thank you for the fantastic work you are doing to support distance learning with your children. It has been a privilege to see some wonderfully positive examples of the way young people of our region have approached the current situation, despite its complexities. Please remember that distance learning cannot be expected to mirror the school experience – to try would be detrimental to yourselves!

We want to take this opportunity to reassure you that we are working hard in collaboration with schools and organisations across Wales, to support yourselves as parents. There is a growing area of supporting materials for parents and carers hosted on the [Hwb](#) website. To make it easier for parents to find all of the advice and guidance we have created a Parent area on the CSC website. All of the information can be found [here](#).

You will find advice and guidance on how to access and support learning. Additionally, you will find guidance around online safety and a range of additional learning materials which are freely available. Communications for parents and carers have already been released by Welsh Government and will be supplemented over the coming weeks. Parents are also able to download a range of software for free via the [Hwb](#) platform, follow the links in the parent area.

As you are aware your school and indeed schools throughout the region are working tirelessly to ensure your children have access to distance learning materials. Our education professionals are, as always, endeavouring to ensure the wellbeing of each and every pupil is at the forefront of the response to Covid-19. We also know that schools are maintaining contact with children and young people across the region, this will be carried out in a variety of ways. **Please remember that it is likely the phone number will be withheld, so please make sure you know the arrangements for your school.**

Once again, we would like to take this opportunity to thank you for your continued support. Please stay safe and well at this difficult time.

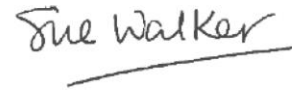
Best wishes



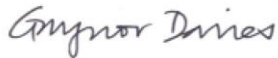
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